I M P O R T A N T M E M O



TO: Whom it May ConcernFROM: ECS, Inc. ManagementSUBJECT: 32.768KHZ TUNING FORK ORDERSDATE: April 8, 2021

Dear Valued Customer,

Regretfully, due to current global demand issues and fabrication capacity constraints specific to multiple 32.768Khz tuning fork types, ECS Inc., International has determined that is in the best interest of our customers to no longer accept orders for the attached part numbers.

You will find an announcement regarding details of these global shortages by clicking on the below link. https://www.youtube.com/watch?v=DsKbsvkxkEM

It is forecasted that global demand for all 32.768Khz tuning fork types will continue to be in high demand for the foreseeable future. At this time, we do not anticipate any return to normalcy for at least twelve months and this could extend well beyond this current projection.

Rest assured, ECS Inc. is doing everything possible to rectify these matters as quickly as possible. We understand the extreme difficult circumstances that this presents for all.

The entire ECS Inc. team, Representative, and Distribution network will keep you appraised of any changes in this very critical situation.

Certainly, we will advise you when we are able to begin the acceptance of new orders.

We thank you for your understanding.

Respectfully,

Eric Slatten – Sr. Vice President of Global Sales erics@ecsxtal.com

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